

# Sky Mobile Europe+

## Subscription

Monthly price of the subscription	CHF 34.95
Activation fees (incl. SIM card)	CHF 39.95
Activation	The subscription is active from the moment you place your order or from the date of your phone number porting.
Contract term and termination	The minimum term (1 or 24 months) will be calculated as of the activation date or the completed phone number porting. The contract can be terminated with 60 days' notice at the end of the minimum term. Cancellation by phone (free call) on 0800 780 300.
Bill	Email bills are free of charge. CHF 3.95/month for bill summaries by post. CHF 5.-/month for detailed bills by post.
GTC	The General Terms and Conditions (GTC) are available on <a href="https://mobile.sky.ch">mobile.sky.ch</a>
Contact Center	Call us for free on 0800 700 804.

## Content

### In Switzerland

Calls	Unlimited to all Swiss networks. Calls to special numbers (084x, 0878, 090x, 18xy) are not included. Incoming calls are free. Listening to voicemail messages in Switzerland is free.
Wi-Fi Calling	Included. When mobile network coverage is not optimal, Wi-Fi calling improves the call reception. More information on <a href="https://mobile.sky.ch/en/options-services">mobile.sky.ch/en/options-services</a>
SMS	Unlimited
Data volume in 4G+, 5G/5G+	Unlimited
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1.7 Gbit/s*. *Maximum speeds. The actual speeds experienced depend on the number of users connected to the network and the capacity of the device connected to the network.
Special numbers and short numbers	The rate for a call to a value-added number (084x, 0878, 090x), a short number or a special number such as 18xy (except emergency numbers) is defined by the provider of the number. Calls to 084x numbers: 8.1 cts/min, billing to the second and rounded up to the next 10 cts. The rates are not included with any mobile subscription and are therefore charged separately. All premium numbers can be viewed <a href="#">here</a> .

## Zones

### List of countries classified by zone

#### EUROPE Zone

Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark\*, Faroe Islands, Finland, France\* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands\*, Norway\* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom\* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.

#### USA & CANADA Zone

Canada, United States of America\* (including Alaska and Hawaii)

#### TRAVEL Zone

Argentina, Australia\*, Bangladesh, Brazil, Bulgaria, Chile, China\*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand\*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates).

#### WORLD Zone

Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belize, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Burkina Faso, Cayman Islands, Central African Republic, Comoros, Congo, Costa Rica, Curacao, Dominica, Ecuador, Egypt, El Salvador, French Guyana, Gambia, Georgia, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guinea, Honduras, Indonesia, Iraq, Isle of Man, Israel, Ivory Coast, Jamaica, Jersey, Jordan, Kazakhstan, Korea Republic of, Kosovo, Kuwait, Kyrgyzstan, Lao People's Democratic Republic, Libyan Arab Jamahiriya, Macao, Macedonia Republic of, Madagascar, Mali, Martinique, Mauritania, Mauritius, Moldova Republic of, Mongolia, Montenegro Republic of, Montserrat, Morocco, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestinian, Panama, Papua New Guinea, Paraguay, Philippines, Puerto Rico, Reunion, Russian Federation, Saint Kitts and Nevis, Saint Lucia, Senegal, Serbia Republic of, Seychelles, Sierra Leone, Slovenia, Sri Lanka, St Barthelemy, St Martin, St. Vincent and the Grenadines, Togo, Tunisia, Turks and Caicos Islands, Ukraine, Uruguay, Uzbekistan, Venezuela, Vietnam

#### FAR Zone

Aruba, Benin, Bermuda, Bhutan, Bonaire, Brunei Darussalam, Burundi, Cambodia, Cameroon, Cape Verde, Chad, Congo Democratic Republic of the, Cook Islands, Cuba, Curaçao, Djibouti, Equatorial Guinea, Ethiopia, Fiji, French Polynesia, Gabon, Ghana, Guinea-Bissau, Guyana, Haiti, Iran, Kenya, Lebanon, Lesotho, Liberia, Malawi, Maldives, Mozambique, Namibia, New Caledonia, Niger, Rwanda, Saba, Samoa, Sao Tome and Principe, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, South Sudan Republic of the, Sudan, Sudan Republic of the, Suriname, Swaziland, Syrian Arab Republic, Tajikistan, Tanzania United Republic of, Timor-Leste, Tonga, Trinidad and Tobago, Turkmenistan, Uganda, Vanuatu, Yemen, Zambia, Zimbabwe

\*Overseas territories are not included.

## International

Calls	<b>EUROPE Zone</b>	Price: CHF 1.49/min
	<b>USA &amp; CANADA Zone</b>	Price: CHF 1.49/min
	<b>TRAVEL Zone</b>	Price: CHF 1.49/min
	<b>WORLD Zone</b>	Price: CHF 3.99/min
	<b>FAR Zone</b>	Price: CHF 4.19/min
	<b>Plane, ship or satellite</b>	Price: CHF 14.99/min

SMS CHF 0.29/SMS

## From abroad

Calls	<b>EUROPE Zone</b> Incoming calls: unlimited Local and back to Switzerland: unlimited EUROPE zone: CHF 1.99/min USA & CANADA , TRAVEL, WORLD and FAR zones: CHF 4.99/min
	<b>USA &amp; CANADA Zone</b> Incoming calls: unlimited Local and back to Switzerland: unlimited EUROPE zone: CHF 3.99/min USA & CANADA , TRAVEL, WORLD and FAR zones: CHF 4.99/mi
	<b>TRAVEL Zone</b> Incoming calls: CHF 2.19/min Local and back to Switzerland: CHF 2.99/min EUROPE zone: CHF 3.99/min USA & CANADA , TRAVEL, WORLD and FAR zones: CHF 4.99/min
	<b>WORLD Zone</b> Incoming calls: CHF 3.19/min Local and back to Switzerland: CHF 4.99/min EUROPE zone: CHF 5.99/min USA & CANADA ,TRAVEL, WORLD and FAR zones: CHF 5.99/min

#### FAR Zone

Incoming calls: CHF 3.19/min

Local and back to Switzerland: CHF 4.99/min

EUROPE zone: CHF 5.99/min

USA & CANADA ,TRAVEL, WORLD and FAR zones: CHF 5.99/min

#### Plane, ship or satellite

Calls: CHF 14.99/min

#### From abroad

#### SMS

**EUROPE zone:** unlimited

**USA & CANADA zone :** unlimited

**TRAVEL zone:** CHF 0.79/SMS

**WORLD zone:** CHF 0.99/SMS

**FAR zone:** CHF 0.99/SMS

All prices in CHF incl. VAT and all SMS are charged per unit.

#### Internet (per MB, in CHF)

**EUROPE zone:** unlimited (incl. 20 GB broadband, then speed reduction to 128 kbit/s)

**USA and Canada:** unlimited (incl. 20 GB broadband, then speed reduction to 128 kbit/s)

**TRAVEL, WORLD & FAR zone:** the internet connection is blocked by default. To access the internet, you can buy Data Packs.

#### Data Packs

It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the [costcontrol.sky-mobile.ch/roaming](http://costcontrol.sky-mobile.ch/roaming) page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

#### Available Data Packs:

##### EUROPE zone

1.5 GB/CHF 24.95

3 GB/CHF 34.95

12 GB/CHF 99.95

##### USA & CANADA zone

1.5 GB/CHF 39.95

3 GB/CHF 49.95

12 GB/CHF 149.95

##### TRAVEL zone

1.5 GB/CHF 39.95

3 GB/CHF 49.95

12 GB/CHF 149.95

##### WORLD zone

100 MB/CHF 19.95

400 MB/CHF 59.95

1 GB/CHF 149.95

**FAR zone**

100 MB/ CHF 59.95

400 MB/CHF 199.95

1 GB/CHF 399.95

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Network

Network coverage verification on [salt.ch/coverage](https://salt.ch/coverage)